

# Whitewater Raft Guide

# Job Description

The purpose of this role is to guide our guests down our rivers safely, enthusiastically, and professionally.

**Location -** Lotus, California & Maupin, Oregon - Guides are based out of one of these two locations and have ample opportunity to travel to one of our many permitted river destinations.

**Pay** - Depending on experience: hourly work starting at \$15/hour and river trip base rates starting at \$75/day.

**Duration -** Full Time Seasonal from May 28th 2022 - September 4th 2022. Part Time Seasonal is considered on a case by case basis for experienced guides only.

#### Responsibilities include -

- Safely boating stretches of river
- Providing a historical and environmental interpretive experience to our guests
- Preparing delicious and appetizing meals
- Ability to work outdoors for long days in diverse weather conditions
- Gaining familiarity with and utilizing our reservations, scheduling and payroll systems daily
- Following all Tributary company policies and standard operating procedures
- Making a full commitment to the job for the entire season
- Being on time and prepared for all scheduled shifts
- Participating in pre and post trip packing, cleaning and debriefing
- Being able to adapt to changes in daily logistics
- The ability to make critical decisions in a fast-paced environment
- Possessing efficient time management
- Being receptive to constructive criticism about job performance
- Communicating clearly and speaking to large groups
- The ability to maintain a professional appearance and demeanor
- Possessing the desire and ability to interact with all guests and staff in a friendly and professional manner
- Maintaining a good attitude and keeping morale high throughout the season

- Helping with janitorial, grounds, camp work and additional duties as needed
- Displaying safety conscious practices on and off the river
- Practicing environmentally sound processes such as Leave No Trace

### Mandatory Skills and Qualifications -

- Must be 18+ years of age
- Successfully complete Tributary Whitewater Tours' Guide School or have completed whitewater guide school elsewhere
- Valid I-9 documentation verifying the ability to work legally in the US
- Current CPR certification online course not accepted
- Current Wilderness First Aid certification or above online course not accepted
- Current food handlers certification
- Physical fitness at a level required to safely accomplish job responsibilities

### Desired Skills and Qualifications -

- Full Covid-19 Vaccination
- Current Swiftwater Rescue certification (mandatory for trip leaders)
- Current driver's license preferably a commercial driver's license with passenger endorsement
- Previous experience in the customer service industry